

## **FAQ: MUJI Membership**

**1. Why are there changes of mechanics on the MUJI membership?**

MUJI strives to introduce more membership rewards redeemable at Café&Meal MUJI for all loyal MUJI members. With Café&Meal's new MUJI Membership Rewards, MUJI Retail will match every \$20 spent with 0.50MUJI\$ to be received.

**2. Can I combine receipts from Café&Meal and MUJI Retail outlets to accumulate?**

No, a combination of multiple receipts is not applicable. Issuance of MUJI\$ is system generated for each receipt transaction. For every \$20 spent, 0.50 MUJI\$ will be automatically issued.

**3. What will happen to my points that were accumulated before the launched of the new updates?**

All MUJI\$ accumulated before 3 September would still remain in your account and can be used as per normal.

**4. How many receipts can be combined from Café&Meal and MUJI Retail to qualify for the registration of the membership?**

A combination of maximum 3 receipts within the same day can be used for registration to become a MUJI Member.

**5. Receipts accumulated for the registration of the membership must be within the same day?**

Yes, receipts accumulated are to be of the same day of transaction, and membership registrations are to be made on the same day of purchase. However, receipts accumulated may be combined from different MUJI Retail Stores and Café&Meal Outlets.

Receipts accumulated with MUJI\$ are not applicable for MUJI Reward Programme application. Initial purchase value used for membership application will not be entitled to MUJI\$ accumulation.

**6. Can I register for membership at Café&Meal Stores?**

No, membership registration may be applied at MUJI Retail Stores only.

**7. Can I still enjoy X2 MUJI\$ rewards on my Birthday Month, and X3 during MUJI Week?**

Yes, you may still enjoy the same rewards during your Birthday Month till the end of 2018.

**8. What is the minimum spending for redemption of MUJI\$?**

A minimum spending of \$10.00 in a single receipt is required to redeem MUJI\$.

However, MUJI Reward Programme is not valid for voucher purchases, home delivery and alteration charges, as well as corporate purchases.

**9. Can I enjoy periodic Members' Reward Campaigns at Café&Meal?**

- **During Member's Special:** Enjoy X2 MUJI\$ at both MUJI Retail and Café&Meal MUJI.
- **During MUJI Member's Week:** Enjoy 10% OFF on regular priced items at MUJI Retail and 5% OFF all menu items at Café&Meal MUJI.

**10. What other benefits can I look forward to as a MUJI Member?**

As a MUJI Member, you will receive first-hand information to our exclusive events and workshops aimed at enriching your lifestyle. In addition, be informed on new product launches, attractive promotions and Free Home Delivery promotion. Do ensure that you consent to receiving our newsletters and SMS notifications to be informed.