

Muji Gift Card

Terms & Conditions

THE MUJI GIFT CARD IS ISSUED TO YOU BY MUJI (SINGAPORE) PTE LTD. IT ALLOWS YOU TO LOAD A MONETARY VALUE ON TO YOUR MUJI GIFT CARD FOR FUTURE PURCHASES AT ALL MUJI SINGAPORE STORES. THE MUJI GIFT CARD IS TO BE TREATED LIKE CASH. IT CANNOT BE REPLACED IF LOST, STOLEN OR DESTROYED. THE MONETARY VALUE THAT YOU LOAD ONTO YOUR MUJI GIFT CARD IS A PRE-PAYMENT ONLY FOR THE GOODS AND SERVICES OF ALL MUJI SINGAPORE STORES. NO CREDIT CARD, CREDIT LINE, OVERDRAFT PROTECTION OR DEPOSIT ACCOUNT IS ASSOCIATED WITH A MUJI GIFT CARD. NO INTEREST, DIVIDENDS OR ANY OTHER EARNINGS ON FUNDS LOADED ON TO A MUJI GIFT CARD WILL ACCRUE OR BE PAID OR CREDITED TO YOU BY MUJI SINGAPORE. THE VALUE ASSOCIATED WITH THE MUJI GIFT CARD IS NOT INSURED OR GUARANTEED BY ANY PERSON OR ENTITY.

YOUR MUJI GIFT CARD IS VALID FOR USE IN PARTICIPATING MUJI SINGAPORE STORES IN SINGAPORE ONLY. WE RESERVE THE RIGHT NOT TO ACCEPT ANY MUJI GIFT CARD OR OTHERWISE LIMIT USE OF A MUJI GIFT CARD IF WE REASONABLY BELIEVE THAT THE USE IS UNAUTHORIZED, FRAUDULENT OR OTHERWISE UNLAWFUL.

Loading Value on Your Card

In Singapore, you can load value onto a Muji Gift Card by using a credit card, debit card or cash by visiting any participating store.

Fees and Expiry Date

Muji Singapore does not charge any fees for the issuance, activation, use or reloading of your Muji Gift Card. The purse value stored on this gift card has a validity period of 12 months from the date of activation.

Receipts and Statements

You can check the balance of your Muji Gift Card at Muji Stores and Customer Service. When you use your Muji Gift Card at a Muji store, you will receive a receipt of your gift card balance. The receipt will indicate that the purchase was made using a Muji Gift Card and will provide the remaining balance of your Muji Gift Card.

Redemption

This Muji gift card is to be treated like cash. Any amount on your Muji Gift Card is non-refundable and may not be exchanged for cash or credit. This gift card cannot be exchanged for cash, vouchers or coupons.

Refund

There is no refund of the balance value on your Muji Gift Card. Any unused value cannot be exchanged to cash.

Handling

Muji Singapore reserves the rights to correct the balance of your Muji Gift Card if we believe that a clerical, billing or accounting error has occurred.

Liability for Unauthorized Transactions

Because your Muji Gift Card is used like cash for purchases from Muji Stores, you are responsible for all transactions associated with your Muji Gift Card, including unauthorized transactions.

Cancellation of This Agreement

Muji Singapore may suspend or terminate this agreement at any time by giving you reasonable prior notice. We need not, however, give you notice where we have serious grounds for considering that immediate termination is required (e.g. if we reasonably suspect fraudulent or unauthorized use of the Muji Gift Card). If we terminate this agreement in circumstances where it is determined you are not in breach of this agreement, we will refund or issue store credits equal to the balance held in your Muji Gift Card account less any amounts that you owe us.

Customer Service

Email: customerservice@muji.com.sg
(Mon to Fri, 8.30am to 5.30pm)

