



## E-commerce Site Closure Notice

Dear Valued Customers,

We regret to announce that MUJI Singapore E-commerce site will cease operations with effect on **25 December 2017, 11:59pm**. All orders placed before the stated date and time will be processed and fulfilled by 29 December 2017.

For returns and refunds, any purchase withdrawals excluding sale items are to be made within 14 days of receiving the orders. All returned goods are to be in saleable condition. Please check our returns & refunds policy on MUJI Singapore website or contact our Customer Service Department for full details.

We thank you for your continuous support and sincerely apologize for any inconvenience caused. This move to close down the E-commerce Site is for us to set sights on developing a better and more comprehensive, all-inclusive shopping experience for our consumers in the near future. Meanwhile, we target to re-launch a new web portal that will deliver extensive content and retail store information. Do look out for more information that will be released nearer to launch date.

Please contact our Customer Service Department for further inquiries.

### ■ Contact Details:

**MUJI (Singapore) Pte. Ltd.**

Online Store — Customer Service Department

Hotline: 6346 4123 | Email: [cs\\_online@muji.com.sg](mailto:cs_online@muji.com.sg)

Inquiry Hours: Monday — Friday, 8:30am — 5:30pm, excluding Public Holidays