

# **Home Delivery**

\*Prices, availability, and conditions of services will vary between provinces.

## Vancouver/GVA

Vancouver, Richmond, Burnaby, New Westminster, Delta, Ladner, Tsawwassen Carry In		West & North Van, Port Moody Coquitlam, Port Coquitlam, Pit Meadows, Surrey Langley, White Rock Carry In		Lions Bay, Maple Ridge, Fort Langley, Aldergrove, Abbotsford Carry In	
4 or more items	Add \$25 per item	4 or more items	Add \$25 per item	4 or more items	Add \$25 per item
To Door		To Door		To Door	
1-5 items	\$50	1-5 items	\$75	1-5 items	\$125
6-10 items	\$75	6-10 items	\$100	6-10 items	\$150

#### **Carry In Service:**

Driver will assist in taking the furniture into the room of your choice. \*For buildings, the service elevator must be booked with the building management prior to delivery. Elevator fees are the customer's responsibility.

#### Door Service:

Items must be less than 25kg per box. (Three sides of L xW x H are less than 170cm per box) \*If items exceed 11 boxes or 25kg, it will considered carry-in service and will be charged accordingly.

Delivery fee may be vary for purchases with more than 10 items, please visit your local store for an exact quote.

#### **General Delivery Conditions**

Deliveries will be scheduled with the customer within 2 business days from the ordering date. Delivery date can be within 10 business days from the scheduling date.

Deliveries will be scheduled on weekdays only from 10AM to 4PM, with a 4 hour delivery window. (10AM to 2PM for downtown Vancouver.) If parking space is required for delivery, is it the customer's responsibility to make arrangements. \*There is no insurance on items.

\*Tax will apply to all rates.

Exchanges are charged the same rate as regular deliveries, but will cost an additional \$25 per item for the retrieval of the previous item. \*If nobody is available to accept the delivery on the pre-agreed date, the order will be taken back to the warehouse and there will be a charge for re-delivery.

### For any further inquiries, please contact your nearest store location:

MUJI Robson Street 1125 Robson Street Vancouver, BC V6E 1B5 Tel: 604 628 9526 **MUJI Metrotown** 4700 Kingsway, Unit M163 Burnaby, BC V5N 4N2 Tel: 604 638 8180 MUJI Richmond Centre 6551 No.3 Road, Unit 1624B Richmond, BC V6Y 2B6 Tel: 604 248 1558